

# California F&I Hotline by KPA

*KPA's California F&I Hotline is answered **by our Senior legal counsel** and a team of experts to help you, and your sales and finance teams, with pressing F&I questions and concerns.*

Abiding by all the required rules, regulations, and guidelines is a difficult task no matter how many years your F&I team has under their belt. KPA's F&I Hotline services team is here to help you with regulatory and compliance questions that arise in the middle of your busy workday. They provide the in-the-moment guidance you and your team need to make sound decisions in relation to Sales and Finance regulatory compliance.

We can help answer questions about:



Sales  
Disclosures



DMV Form  
Utilization



Unwind Issues



Vehicle  
Registration



Allowable  
Charges



Problem Deals



Advertising  
Regulations



General  
Compliance



And Much More

**Improve Sales.  
Reduce Liability.  
Protect Reputation.**

KPA makes automotive sales and F&I compliance simple. Our on-site services and online tools help dealerships comply with state and federal regulations, protect the reputations of their brands, minimize legal liability, and maximize customer satisfaction.

*For more information  
visit [www.kpa.io](http://www.kpa.io)  
or call **866.356.1735**.*



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## Robert Ebin

Robert Ebin joined Auto Advisory Services/KPA in 2019 and is the Senior Manager of Legal Affairs. His job duties include supervising and answering the F&I Compliance Hotline, editing the Transmission newsletter, supervising the California Advertising Review service, and provides legal support to KPA's F&I consultants.

Prior to joining AAS/KPA, Robert was an associate at Manning, Leaver, Bruder & Berberich LLP, where his practice focused on dealership litigation defense, specifically involving cases concerning allegations of dealer fraud, violations of the Consumer Legal Remedies Act, violations of the Rosenthal Fair Debt Collections Practices Act, and the Song-Beverly Consumer Warranty Act. He also worked on analyzing deal files for compliance with applicable state and federal laws, and provided detailed evaluation for potential dealer liability exposure. Robert also helped draft the California New Car Dealers Association F&I Practices Manual, 6th Edition. He received his B.A. from the University of California-Berkeley and his J.D. from Pepperdine University School of Law.